



## HEALTH **SOURCE**

### 8.13 Release Notes

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## Subpoena new fields: Court Appearance fields

Previously subpoenas that required a court appearance were handled in a manual method which can lead to errors. The Request screen has two new fields added for the User to indicate when the subpoena requires a court appearance, and if so, the date of the appearance. The new fields only display when a primary or secondary Reason for Request contains the term “subpoena”. An example is below.

\*Select an Option:

Reason for Request

\*Primary Reason for Request: \*Secondary Reason for Request:

Attorney Defense Subpoena

MTQ Hold Date: ⓘ

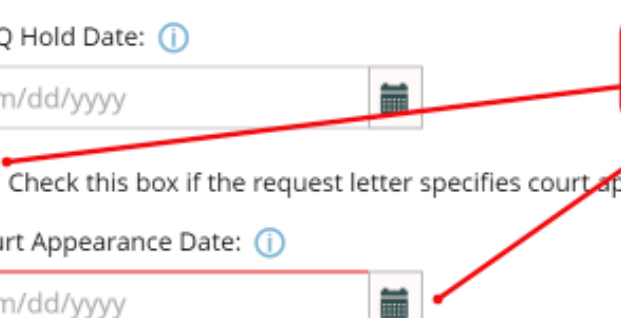
mm/dd/yyyy [Calendar Icon]

Check this box if the request letter specifies court appearance

\*Court Appearance Date: ⓘ

mm/dd/yyyy [Calendar Icon]

Requires Date when checked



In addition, you can search for requests that have this checkbox indicator when you expand the Search Criteria fields.

[Reset Criteria](#) Show All Search Criteria [Hide Criteria](#)

▼

Certification Required: STAT Required:

All All

**Court Appearance Required:**

All ▼

All

Yes

No



## Datavant Major Class new Reasons for Request

The Identified Switchboard (IDSB) team has identified new Reason for Requests for the Datavant (DVNT) Major Class /Requester Type. These new Reasons have been added to HealthSource for use only by Datavant requests. These Datavant requests will be sent (in the near future) electronically to HealthSource with a primary & secondary Reason for Request, and a Due Date, through the existing APIs that are already in use for IDSB/Digital Intake requests. If a Due Date is not sent, then the default Due Date Management configuration (global or site specific) is applied.

These requests have a **Ready to Fulfill** status and are processed like other electronic requests that need the entire record or abstract record type, except for the following. You cannot change/perform

- Request Type of Standard
- Requester, including the Requester address
- Reason for Request or Due Date
- Record Type
- Resubmit to logging

These Datavant Major Class requests will have one of the new Primary and Secondary reasons as seen below

Primary Reason	Secondary Reason(s)	Days
Continuity of Care	Provider as a Requester	1
Patient Personal	Patient Personal	2
PAYD	HEDIS Audit	5
Payer	DRG/Payment Integrity, Home Risk Assessment, In Office Assessment	5
Revenue Cycle Management	Pre-Payment Denials, Post-Payment Denials, Provider as a Requester	4
Value Based Care	Whole Person Understanding, Switchboard for ACOs	4

The Search Request criteria options below are available to filter for Datavant requests.

**Request Characteristics**

Type and Requester Class:

All

Standard  
 Attorney  
 Datavant

Request Reason:

All

Datavant  
 Value Based Care  
 Revenue Cycle Management  
 Payer  
 Patient Personal  
 Continuity of Care  
 Audit of Claims  
 Life Sciences



## Livanta Patient ID fields- Qio Id and Emr Key format changes

The Livanta requester Patient Identifier fields, Qio ID and EMR Key that were released in HealthSource 8.11, now require the correct format to be entered to submit a request.

### Qio ID (required field)

Previously the data entered in this field did not have the format checked. Also, the field allowed a space to be entered instead of a dash (hyphen) because the system would not allow a dash. Now, the field has been changed to :

- require ANNNNN-NN-NNNN
- automatically insert dashes in the correct position upon data entry into the field
- allow the User to enter dashes
- disallow the User from entering spaces

\*Qio Id:

### Emr Key (required field)

Previously the data entered in this field did not have the format checked. Now the field must contain five alphabetic characters to submit the request.

\*Emr Key:

## User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End- User	Parent Request Letter - Back Office	The pull list parent eID is now sent to the Back Office so the parent Request Letter can be retrieved	68584
End User	Record Hub/Smart Request	Enhancements to Search Services API to include available Patient Identifiers such as Order ID, Control ID, CID Number, Contract Number etc. in the response parameter.	68658
End User	Record Hub/Smart Request	HS indicates the Delivery Type and Delivery Method to RH via Requestdetails and Searchservices API	68585
Technical	Record Hub/Smart Request	Provide support so Requesters will not receive emails for downloading MRs when the request is “PRINT AND MAIL”	68739
Technical	IDSB- Large File API	Support FHIR CDR DocID as optional field in Large File API for IDSB. The GET Request Details API supports the MR and FHIR CDR DocIDs (each is identified as such).	68576 68577